

Telecommunications Carriers
AUTHORIZED UTILITY REPRESENTATIVE FORM

CERTIFICATED COMPANY INFORMATION

Company Name: Global Crossing Telecommunications, Inc		FEIN/SSN:	
DBA/FKA:		Telephone # 919-554-7720	
Mailing Address: 150 Fayetteville St., Mail Ste 970			
City: Raleigh		State: NC	
ILEC		ZIP Code: 27601	
IXC X		CLEC	
		Wireless ETC	

REGISTERED AGENT INFORMATION

Registered Agent: The Corporation Company		
Mailing Address: 7700 E. Arapahoe Rd, Ste 220		
City: Centennial	State: CO	ZIP Code: 80112

As required by Commission rules and regulations
Print or type company contact person and contact information for the areas listed below:

UTILITY REPRESENTATIVE INFORMATION

General Manager			
Name: Terrance Hinkston			
Address: 100 CenturyLink Drive			
City: Monroe		State: LA	
ZIP Code: 71203			
Phone: 318-388-9629		Email: Terrance.Hinkston@lumen.com	
Fax:			
Emergency Contact – Non Office Hours			
Name: UNicall			
Phone: 866-864-2255		Email:	
Fax:			
Customer Relations/Complaints Rep			
Name: Kandi Gaines			
Address: 555 Lake Border Drive			
City: Apopka		State: FL	
ZIP Code: 32703			
Phone: 407-889-6388		Email: uswpuc@lumen.com	
Fax: 407-814-5749			
Complaints Rep for Complaint Escalation			
Name: Scott Belka			
Address: 931 14th Street			
City: Denver		State: CO	
ZIP Code: 80202			
Phone: 720-779-8369		Email: scott.belka@lumen.com	
Fax: 720-578-2751			
Customer Toll Free Contact Number: 800-201-4099			
Engineering Operations			
Name:			
Address:			
City:		State:	
ZIP Code:			
Phone: 877-453-8353		Email:	
Fax:			
Test and Repair			
Name:			
Address:			
City:		State:	
ZIP Code:			
Phone: 877-453-8353		Email:	
Fax:			

UTILITY REPRESENTATIVE INFORMATION			
Regulatory Officer			
Name & Title: Terrance Hinkston - Government Affairs Analyst			
Address: 100 CenturyLink Drive			
City: Monroe	State: LA	ZIP Code: 71203	
Phone: 318-388-9629	Email: Terrance.Hinkston@lumen.com	Fax:	
Annual Report Form Mailings			
Name & Title: Terrance Hinkston - Government Affairs Analyst			
Address: 100 CenturyLink Drive			
City: Monroe	State: LA	ZIP Code: 71203	
Phone: 318-388-9629	Email: Terrance.Hinkston@lumen.com	Fax:	
Dual Party Invoice Mailings			
Name & Title: Terrance Hinkston - Government Affairs Analyst			
Address: 100 CenturyLink Drive			
City: Monroe	State: LA	ZIP Code: 71203	
Phone: 318-388-9629	Email: Terrance.Hinkston@lumen.com	Fax:	
Universal Service Fund Mailings			
Name & Title: Terrance Hinkston - Government Affairs Analyst			
Address: 100 CenturyLink Drive			
City: Monroe	State: LA	ZIP Code: 71203	
Phone: 318-388-9629	Email: Terrance.Hinkston@lumen.com	Fax:	
Gross Receipts Mailings			
Name & Title: Terrance Hinkston - Government Affairs Analyst			
Address: 100 CenturyLink Drive			
City: Monroe	State: LA	ZIP Code: 71203	
Phone: 318-388-9629	Email: Terrance.Hinkston@lumen.com	Fax:	
Lifeline Contact			
Name & Title: Terrance Hinkston - Government Affairs Analyst			
Address: 100 CenturyLink Drive			
City: Monroe	State: LA	ZIP Code: 71203	
Phone: 318-388-9629	Email: Terrance.Hinkston@lumen.com	Fax:	

FORM PREPARER INFORMATION	
This form was completed by: Terrance Hinkston	
Signature: <i>Terrance Hinkston</i>	
Title: Lead Analyst – State Government Affairs	Date: 1/10/2022

RETURN COMPLETED FORM TO:

Public Service Commission of SC
Docketing Department
101 Executive Center Drive, Suite 100
Columbia, SC 29210

AND

Office of Regulatory Staff
Attn. Kari Munn
1401 Main Street, Suite 800
Columbia, SC 29201